



DOCO
door solutions



Customer support



Hello, this is DOCO International



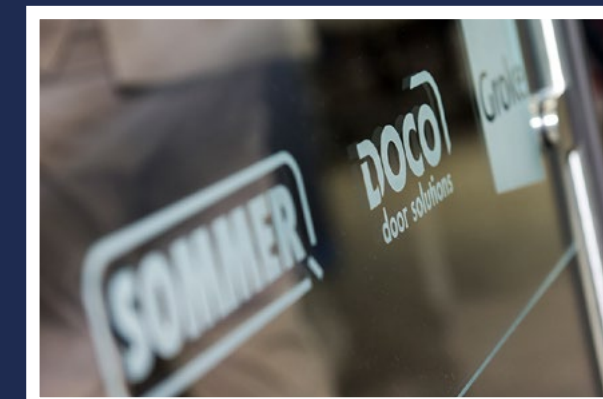
"What can I do for you? Which of our components do you have a question about? Would you like to know more about our residential and industrial door systems? We can answer your questions immediately. Would you prefer our regional advisor to contact you directly? DOCO is always close at hand! We will advise you on the best solution."

DOCO International speaks the language of door professionals, and is known for its service-oriented approach. Whether you are an existing or a new customer, you can rely on us to answer all your questions and solve any problem as fully and comprehensively as possible.

SOMMER Group

DOCO International is a member of the SOMMER Group. Each member of the SOMMER Group is a leading player within the sectional door industry. As a group, we are committed to high-quality products and services which offer our customers significant

advantages over other suppliers. Our knowledge and experience enables us to offer suppliers and installers in the door industry the very best solutions. All at a fair price.

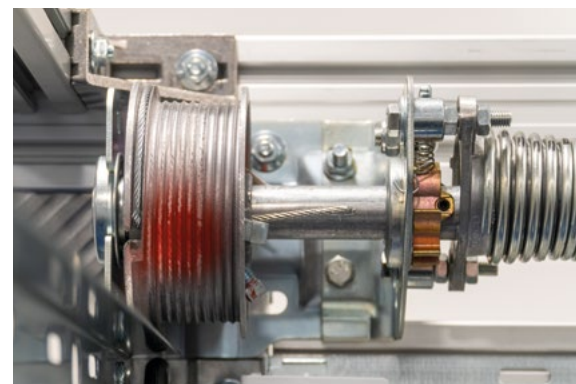


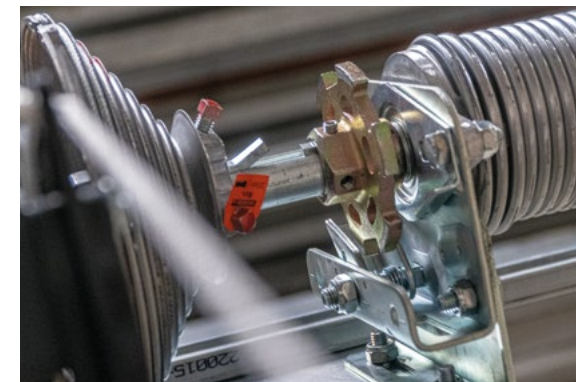
Residential door systems

Modular solutions suitable for any installation scenario

With its modular HOME system, DOCO offers a solution that can be used in a wide variety of residential installation situations. The door system is not only easy to install, but also uses only one single rail set. This gives an unrivalled degree of

flexibility and ease of use. In addition, a wide range of additional accessories accompanies the system. The complete system and its range of accessories provides installers with numerous innovative options.





High-quality systems for all industrial door suppliers

We offer a complete range of door systems. Thanks to our innovative design concept, we have the right solution for every installation requirement. Because of our wide range of components, we are always able to help you. All our systems are tested to comply with the latest European standards.

To help you select the appropriate door system and matching springs, we have developed an online door configurator. The industrial door configurator quickly generates all the necessary information and documents, based on your specific installation requirements.

Components

Our wide range of components offers a solution for every customer

DOCO International maintains an independent position in the sectional door market, which means we have a solution for every type of panel. In addition, we are continuously developing new components to incorporate the needs and requirements of our customers.

Each component is an important link in the chain of a reliable door solution. We believe that an essential element of the quality you deliver is equal to the quality of the components you use. That's why DOCO is your obvious partner.





Worldwide representation



DOCO listens to its customers and speaks the language of a specialist

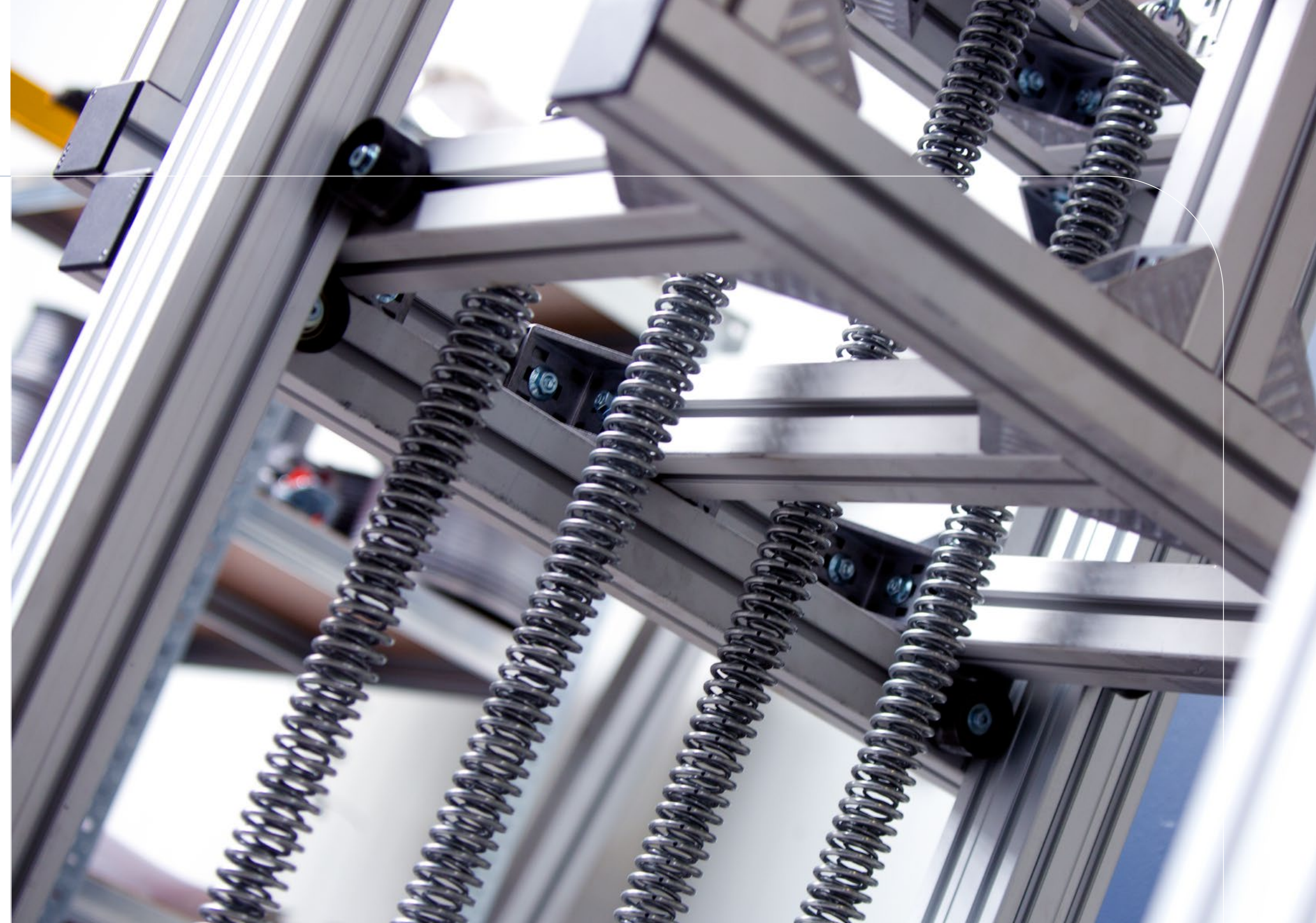
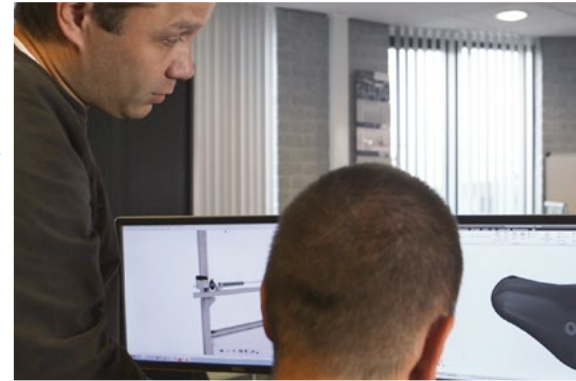
DOCO is never far away, which means we are always able to help you quickly. Our approach to each market is tailored to local requirements. We have branches in the Netherlands, Spain, the Czech Republic and the United Kingdom. The other markets are served by our sales staff.

We attach great importance to maintaining personal customer relationships. In addition to the products we offer, we will help you optimise other business processes; from compiling your product portfolio to logistics solutions.

From a practical query to an innovative solution

DOCO is continuously developing new components and systems to improve its current range. In doing so, we closely monitor market developments and requirements. Each component is extensively examined and tested in our test centre. And all our systems comply with the latest European standards.

Before the introduction of a new product, it is always thoroughly checked by our quality managers. In order to analyse its day-to-day use, we have developed our own testing equipment. Our testing equipment simulates intensive use of the components to ensure both the durability and functionality of our components.





Production and assembly



Custom solutions, batch production and assembly

Our production process is not restricted to standard sizes. We believe that our products should meet your specific needs and not the other way around. This increases the options and provides custom solutions. This is how we stand out from our competitors.

Efficiency and accuracy are other important aspects of our production process. Every step of the process is continuously monitored. This enables us to ensure quality at every stage during the process.

Logistics and transport

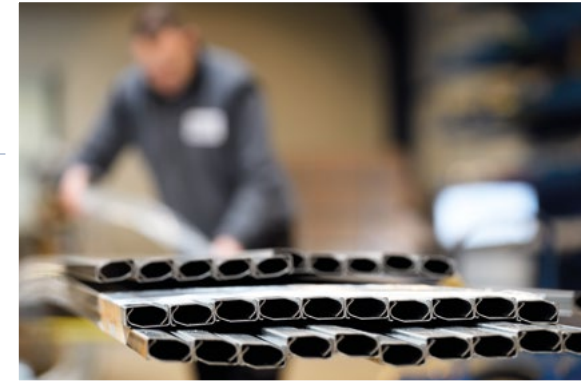
Coordinated order handling from order to delivery

Our logistics planner ensures that the specified order is delivered to the right place at the right time. This requires an organisation that efficiently maps and implements the entire process from order to delivery.

After placing an order, a file is generated and sent to our warehouse. Each component is picked using

an advanced pick-to-light system. Products are automatically cut to size. All components are carefully assembled and prepared for shipment.

Thanks to our extensive distribution network, we take pride in supplying our components and systems to customers all over the world.





Technical support



Customer service is not a department, it's an attitude

Installation must always be quick and trouble-free. To put this into practice, in addition to manuals and instruction videos, we also offer personal support in the form of internal technical training and telephone assistance.

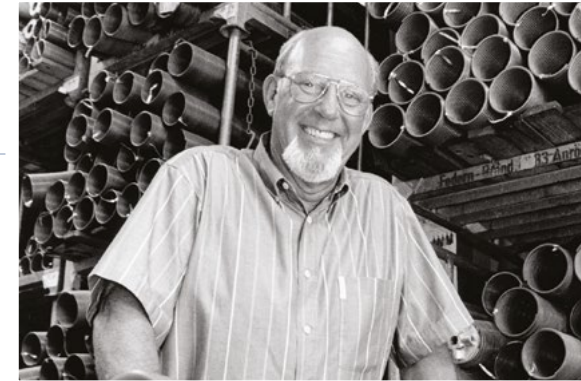
Our technical competence centre never thinks in terms of problems, but always in terms of solutions. Our technical staff's dedication towards our customers is one of DOCO International's constant values.

History

We don't manufacture doors, we're the door manufacturer's best partner

DOCO International was founded in 1982 by George de Schwartz. Since then, we have kept to our core value: to be a reliable and stable partner in providing high-quality solutions for the sectional door industry. Even after Mr de Schwartz passed away in 2005, this remains the fundamental rule within the organisation. This now also applies across more than 40 countries in which we operate.

In October 2013 DOCO became a member of the SOMMER Group. The group's core belief is that you can only be successful over the long term if all members work together towards the same goal. This makes each company a leading player within the sectional door industry. We combine our expertise to develop and deliver the highest quality components and systems.





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